

# MANAGED SERVICE

REMOTE HOSTING FOR CAPLUM WEB

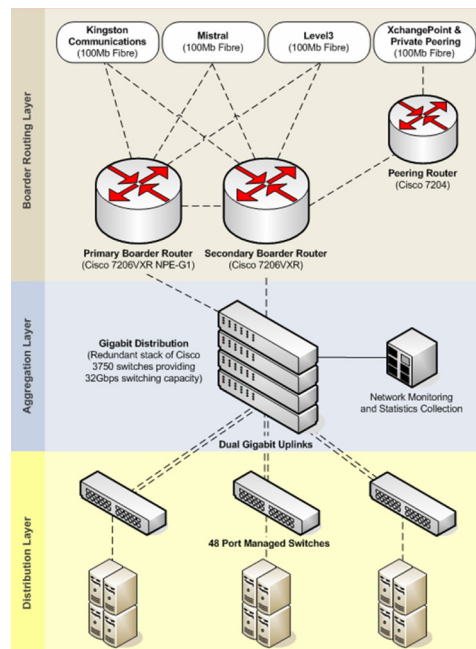
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To improve our customer choice we have introduced a new managed service to offer new and existing customers a fully managed server that is accessed over the internet via internet explorer.

Having a managed server eliminates startup costs for the customer and allows one management fee to cover all annual costs. No more bills for new hardware or maintenance charges from internal IT departments. You can set an annual budget and rest assured that is all you will pay.

Security is always at the top of peoples thoughts when transferring data over the internet. Caplum uses HTTPS which is the same security that most companies use for credit card transactions.



We provide the hardware, software, UPS and backup in a data warehouse which is managed 365/24. It has 4 x 100Mb feeds from 4 different vendors to guarantee 99.99% uptime. Hardware failure has a guaranteed 4 hour repair / replacement. The entire data warehouse is has both battery and on site generator backup.

What is included

- Full hardware and operating system and database licences provision.
- Cost of Caplum software licence and support services. Including all upgrades to Caplum.
- Bandwidth to and from server
- Hardware maintenance and replacement.
- Backup service and media
- UPS power backup
- And most important "Peace of mind"

Prices start from as little as £1,200 per annum for a complete system, with no hidden extras.



Above is Dedipower's HQ in Reading which self contained high quality data centre, they also have a backup facility. Dedipower are also full members of RIPE and Nominet.

## ARDLIN SYSTEMS

ARDLIN SYSTEMS LTD

Unit 8c Weldale Street  
Reading Berkshire  
RG1 7BX England

Tel +44 (0)118 956 0355  
Fax +44 (0)118 958 1435  
Email Sales@ARDLIN.NET  
Web WWW.ARDLIN.NET